

# Eligibility Criteria

## *(Is there a Case for the Defence?)*

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# The Midway

- In the Midlothian Health and Social Care Partnership we look for what is strong, not what is wrong. We focus on what matters to someone and support them towards their personal outcomes.
- The Midway is based on human rights and a person's assets. It recognises the role of communities, and focuses on:

## Beliefs & Values

Our staff are  
facilitators not fixers.

They recognise the  
person is an expert  
in their own lives.

## Good Conversations

Our staff shift  
power to the person.

They support self  
management, building  
on coping and hopes.

## Understanding Trauma

Our staff  
understand trauma.

They recognise and  
respond to the  
impact of trauma.

## Addressing Inequality

Our staff  
recognise inequality.

They address unfair  
disadvantages  
people face.

## What matters to you?

Before your appointment write down what is MOST important to you:

Overall how do you feel you are coping?



Circle what you would you like to discuss?



Understanding your condition



Understanding your medicine



Sleep & Energy



Healthy eating



Your mood



Money worries



Alcohol, drugs, smoking



Pain



Keeping active



Other

Your best hopes for the future

What would you like to be different? What could help?

## My Action Plan

Bring this plan with you when you meet your health practitioner - you can complete it together.

What do I want to be different?

How will I know I things are different?

What am I already doing that is helping and what can I try?

What might get in the way and what can I do about this?

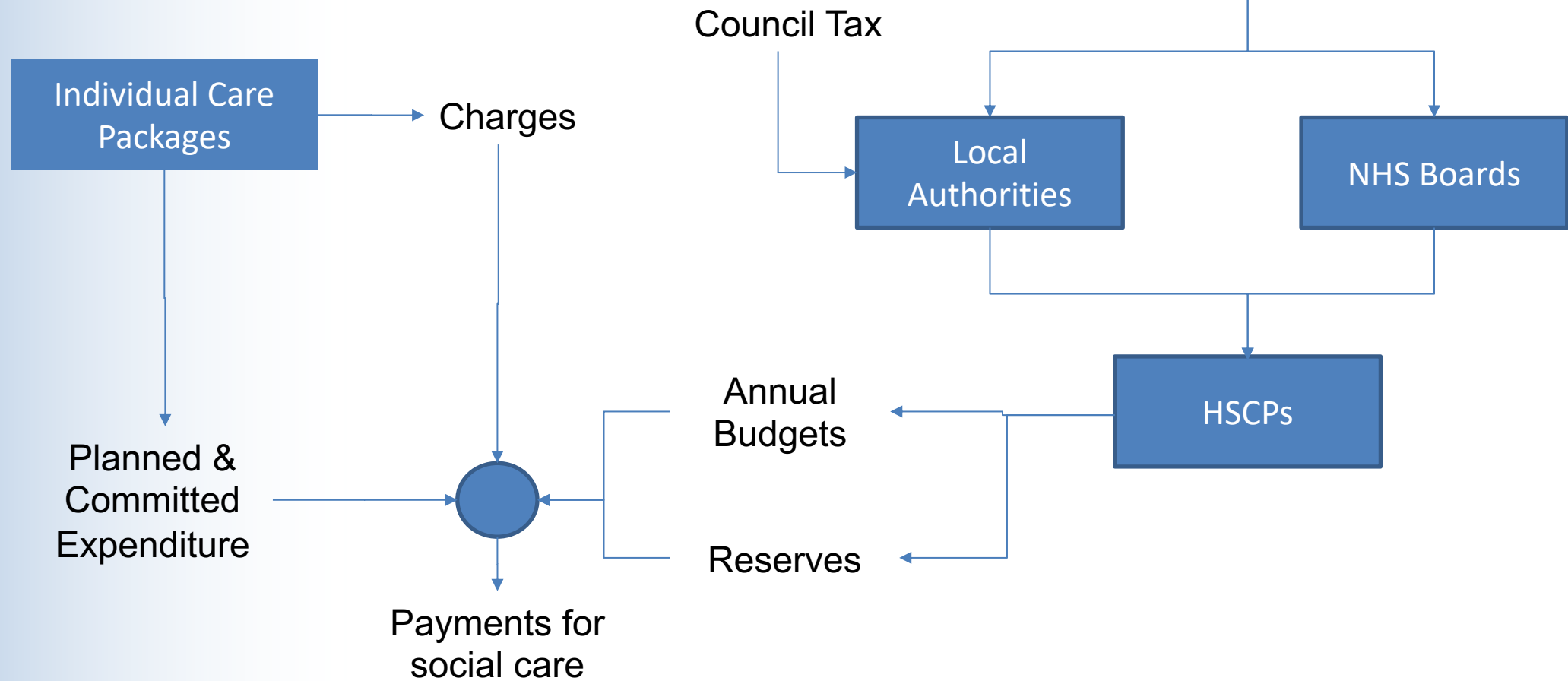
What support do I have or do I need from others?

Where/When will I review my plan?

# From Legislation to Eligibility

- Social Work (Scotland) Act 1968 section 12A(1)
  - “...where it appears to a local authority that any person for whom they are under a duty or have a power to provide, or to secure the provision of, community care services may be in need of any such services, the authority
  - (a) **shall make an assessment** of the needs of that person for those services; and
  - (b) **shall then decide**...whether the needs of the person being assessed call for the provision of any such services”
- “Eligibility criteria assist local authorities to achieve fairness, consistency and transparency in how decisions are taken.”
- Section 95 of the Local Government (Scotland) Act 1973 requires every council to make arrangements for the proper administration of its financial affairs (by implication a balanced budget)

# The Money Flow



# Is Replacing Eligibility Criteria Cost Neutral?

- *‘Because we apply eligibility criteria people are not getting services / funding they “should receive” that would better meet their outcomes’*
- Would a move to allocating resources based on outcomes rather than eligibility criteria be cost neutral?
  - If additional funding is required what would the effect be on using the same funding to lower eligibility criteria?
  - If it is cost neutral we need to understand not just where we are increasing funding, but also where funding will decrease

# Points to Consider During the Day

- Is it eligibility or policy constraining decisions?
- Can we equitably prioritise limited resources without over-focussing on risk?
- Do we need more detailed eligibility criteria (by client group, support need or outcome type)?
- Should there be a right to access preventative support (ring fenced budgets)?
- Maintaining financial governance of public funds
- How should the National Care Service address eligibility?

# Reconciling outcomes and eligibility in Midlothian

- We value good conversations and preventive approaches
  - Universal services supporting preventative approaches
- Keeping outcomes at the heart of social care assessments
- When allocating resources recognising three types of outcomes
  - Outcomes that mitigate risk and can be allocated funding
  - Outcomes that influence how support is provided within allocated budgets
  - Outcomes that don't meet the eligibility for statutory funding – explore universal services / other areas of support