

Agenda

Date: Tuesday 20th June 2023

Time: 10.00am to 12.30pm



<https://us02web.zoom.us/j/82482866728?pwd=b3B0SmovUVE4Tk1Vb1JlUUZZZmZ6UT09>

Re-Thinking Eligibility

- 10.00am Welcome and Introductions
- 10.05 **Andrew MacDonald, Models of Care, Scottish Government**
Andrew will outline the steps the Scottish Government is taking in relation to re-thinking adult social care eligibility criteria further to the Joint Statement of Intent with COSLA and as part of the work of developing a National Care Service.
- 10.15 **Dr Emma Miller, Senior Research Associate, Strathclyde University**
Emma will provide an overview of the Exploring Eligibility research project which is bringing together key stakeholders, including carers, supported people and staff from different sectors to explore how we can improve the process for people accessing services
- 10.30 **Questions and Answers**
- 10.45 **Discussion Groups** – This first session will look at how eligibility criteria currently works and what impact this has on carers and the people they care for
- How easy is it for people to navigate the system at the moment and understand how to access support?
 - Do you feel you are able to ask for the information and support that you need?
 - Is it a fair system at the moment in terms of access to information and resources for carers and the people they care for?
 - If changes to the way the system works and eligibility criteria are made – what needs to stay the same, what has worked for you?
- 11.15 Comfort Break
- 11.25 **Sarah Waite, Early Intervention & Prevention Manager, Port Talbot, Wales**
Sarah will talk about how they are moving away from formal carer assessments as a route to accessing support and adopting a more preventative approach
- 11.40 **Discussion Groups** – This second session will explore how we can improve outcomes for carers and the people they care for through more innovative models for eligibility, including:

- What needs to change? How can we re-think eligibility criteria to support a fairer system?
- From our previous meeting last year on eligibility criteria and conversations like this one, some suggestions have been made to improve things – do you agree with the following ideas

We need to change the culture which is often driven by processes and systems and the need to 'manage resources' and build more trust between practitioners and carers/supported people

Staff should have more autonomy and should be able to make decisions and provide services without unnecessary bureaucracy and several layers of decision making

Assessment and eligibility criteria should take into account a person's strengths, relationships and access to community support, without using this to undercut their need for more formal support.

Having a good conversation and a good relationship with your care manager should help to build an alliance and explore how to achieve the best outcomes for support

12.10

A Summary of discussions – key points from each group

12.30

Close of Meeting